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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit 2152
Examiner Le Hien Luu

In Re: Musa Hanhan
Case: P3313CIP
Serial No.: 09/405,335
Filed: 09/24/99
Subject: Method and Apparatus for Data-Linking a Mobile Knowledge Worker to Home Communication-Center Infrastructure

To: The Commissioner of Patents and Trademarks
Washington, D.C. 20231

RECEIVED
MAY 07 2002
Technology Center 2100

Dear Sir;

Preliminary Amendment

All of the claims standing for examination are reproduced below. The claims herein amended are marked (Amended). Those claims left unchanged are marked (Unchanged).

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1. (Thrice Amended) In a communication center having agent workstations, a system for enabling a remote agent, using a light computerized device having insufficient power to operate as a workstation of the communication center, to access and operate as an agent with full access to data and software tools of the communication center, the system comprising:
 - a proxy server executing a software suite;
 - a first two-way data link between the proxy server and a workstation at the communication center; and